

## Appendix F

Surrey Police object to the application of the Premises Licence applied for in the name of Rose Bar.

The applicant for this premises is Bando Bar Staines Ltd and the Director is Bobby Dhunay who is the same person who obtained a premises licence at this location in 2021.

On the application for Rose Bar the applicant has stated he is aware of the difficult history of the premises and the review of the revocation of a previous Premises Licence. He has stated that the hours applied for are also more sensitive to the area and that the applicant has offered more conditions than usual on a Premises Licence of this size.

We welcome the reduced hours and conditions submitted but previous history of the premises was that it was operating outside of their permitted hours, sometimes behind closed shutters, an obvious health and safety risk and there were repetitive breaches of the Premises Licence conditions.

We are not reassured that the same will not occur under this Premises Licence.

Although the application states a suitably experienced manager will be employed if the Premises Licence is granted, our experience across the county is that a DPS will follow instructions given by the Premises Licence Holder / owner therefore although experienced they may be influenced by the directions given to them by the Premises Licence owner who has employed them.

A the applicant mentioned, a review application for the location when it was known as Vegan PIND and Bobby Dhunay was the director of Vegan PIND Ltd the Premises Licence Holder (The name of this company was changed on the 6<sup>th</sup> October 2023 to Bando Bar Staines Ltd) was heard on the 9<sup>th</sup> December 2022 and the decision of the Licensing Committee at that time was to revoke the Premises Licence.

This decision notice refers to the breaches of the Premises Licence conditions on several occasions despite guidance and support from the Licensing Authority.

On the 27<sup>th</sup> February 2022 when police visited at 03:20 and had observed over 50 people within the premises, till receipts showed sales of alcohol beyond the terminal hour of 01:30 and that the balcony was being used outside of the hours authorised on their Premises Licence. CCTV was incorrect by one hour.

It was clarified that the sale of alcohol on the 27<sup>th</sup> February 2022 when police visited was not permissible.

The additional concerns raised by Surrey Police in this review application included

Staff not receptive to the presence of police and that Mr Dhunay had been uncooperative on more than one occasion.

The premises was accepting photos of identification on phones rather than physical documents and as such the premises had no way to check if the ID was real or fake.

It is relevant that in this decision notice Mr Dhunay stated that the premises were under the supervision of the previous Designated Premises Supervisor and he had been shown the letter and asked to address the issues. Mr Dhunay stated that he did not follow-up to ensure that everything had been addressed.

This demonstrates that as a Premises Licence Holder he was not responsible in assuring that the premises complied with legislation and the licensing objectives.

The licensing authority informed us of numerous allegations they received re this premises that they investigated.

Apart from adding licence conditions and reducing hours Mr Dhunay has failed to demonstrate what plans he has made to ensure that the premises will not be as poorly managed as previously, and how he will ensure that the premises if granted a licence will comply with legislation and the licence conditions and will work with Surrey Police to promote the licensing objectives.

Previously under the former Premises Licence Mr Dhunay explained these instances had occurred through lack of knowledge and experience. I suggested previously to Mr Dhunay that he attend Staines pubwatch so that he could liaise with other premises and increase his knowledge regarding managing a licensed premises as he stated that Vegan PIND was his first licensed premises. Neither Mr Dhunay nor anyone else from the premises attended a Staines pubwatch meeting. Mr Dhunay has not detailed any further training or experience he has obtained in the Licensing Act 2003 or how he will ensure that the premises is managed responsibly and as such Surrey Police have little confidence that the premises will be managed responsibly or with greater control and therefore object to this Premises Licence being granted.

Re application form dated the 16/02/26.

The description given for the premises is a relaxed lounge wine bar, but little seating shown to support this.

Re the plan submitted for this application we note that the rear seating area on the plan does not show any furniture but the seating area inside at the front of the premises does, which raises whether this area is going to be used for dancing rather than seating.

Presumably the bench seating at the front of the premises is fixed, not known whether the tables are also or included for context. It may be that the seating in the rear seating area of the premises is not fixed and therefore not included in the plan. If this is the case, and that at times the seating in the rear is going to be removed to allow dancing, the furniture needs to be stored in an area that will not be an obstruction within the premises or in the alleyway.

Should the Licensing Committee grant this licence we would like to raise the following comments re the conditions offered on this Premises Licence application and request that they are adjusted accordingly to ensure that the premises complies with the licensing objectives and does not have an adverse impact on the area.

Refresher training shall be undertaken and recorded at least once every 6 months, not 12 as offered on the application.

CCTV condition offered is that the system shall continuously record whenever licensable activities are taking place at the premises and customers are present.

We request that the CCTV operates 24 hours daily considering previous reports that the premises was operating after hours and that all the licensable area is covered, to avoid doubt this includes the rear balcony and the seating area outside the front of the premises. CCTV to be fully operational and compliant to Premises Licence conditions prior to opening.

Regarding door supervisors condition offered the number to be changed to a minimum of two door supervisors and to be easily identifiable as door supervisors.

The premises to join the pub watch and local radio scheme prior to opening.

The pubwatch condition to include that the premises as a member of pubwatch will comply with the pubwatch rules and ensure that persons banned by the Staines Pubwatch are not permitted into the premises.

The radio scheme condition to include that the premises will maintain a town centre radio and ensure that it is kept in a good working order and in a secure location at the premises. The radio to be monitored by a responsible member of staff at all times

that the premises are open to the public. A daily record to be kept at the premises who is responsible, including dates and times. Instances of crime or disorder to be reported via the radio link by the responsible person at the premises at the time.

Plastic glasses and no bottles to be permitted in the seating area outside at the front of the premises.